

Welcome to EpicLand...

Your world of adventure!



Safety Rules

SAFETY

For safety reasons, we require an adult to accompany their child or children under 12 years of age to EpicLand during each visit. Everyone entering the playground will receive a colour coded wristband identifying them from the rest of the party.

The standards used for creating and building EpicLand are of the highest importance, using an engineering team flown in from overseas due to their utmost expertise in this field.

Our highly trained and friendly personnel constantly supervise the play areas, ensuring adherence to the rules while assisting your children to maximize their enjoyment of our facilities.

All our walls are safely padded, and all climbing areas have been fitted with the highest standards of safety nets ensuring your children's utmost comfort, and safety being our first priority.

EpicLand structures are of the highest standards and quality, in adherence with the "American Safety Board's Codes and Regulations"

All our equipment & fittings have been purchased from Canada by a very reputable and licensed company, dedicated only to designing the highest quality equipment for children's play structures.

All our equipment is biodegradable.

To further promote security, each person's wristband will only be removed when the entire party is present together at the exit desk.

Hygiene

HYGIENE is of the utmost importance and we pride ourselves in knowing that we make it our other largest priority!

We provide the "CLEANEST AIR" for our precious children, using "ECO LAB" services, who come regularly to sterilize our facility.

We have hand gel located throughout EpicLand, and "8" air purifiers throughout the playground.

PARTY

EpicLand offers PRIVATE PARTIES with child-friendly menus to choose from. Our Private Party room can accommodate up to 24 people. Our child friendly, qualified personnel will provide to all your needs during the birthday party. Cake, food, banners, plates, cutlery, drinks, napkins, popcorn!

We have it all! JUST Call, Book, Relax, and let us do the rest!

RULES

Please read these EpicLand rules prior to entering the EpicLand facility.

All children age 1 through 17 years old must have a paid daily admission receipt or be an EpicLand member.

The liability waiver document is electronically acknowledged for each child when a membership or daily pass is purchased.

The responsible adult who completes the purchase signs the waiver on behalf of the child(ren) attending with the responsible adult.

While inside the EpicLand facility, all children age 12 and under must be accompanied by a responsible adult (age 18 or older). A maximum of 5 children may be assigned per each responsible adult.

Entry to the EpicLand facility requires a facility wristband, which is provided at the time of purchase – A wrist band must be worn at all times. The adult who registers with the child / children on arrival must be present upon departure. We understand that this system takes a little time upon arrival and departure, but we hope you appreciate the importance of safety.

Gum, glass containers are not permitted anywhere in the EpicLand Facility. **We are a shoe free – socks only environment!**

Please note that due to hygiene and safety, children and adults must wear socks at all times and are available for purchase at the front desk if needed. Long pants / tights are also recommended to prevent any friction when using our slides. Shoe racks at the entrance area are for customers to store their shoes. However, any loss, theft or damage to items left in the racks is at your risk.

FOOD AND BEVERAGE

No outside food and/ or beverage are permitted to be brought onto the premises, except for infants and children with special dietary requirements.

Drop-in birthday parties are not allowed. No cakes, cupcakes, gifts, party favors and food delivery are allowed during open play hours without a party reservation.

Hong Kong's Largest Indoor Family Entertainment Centre!

Ground Floor, 31 North Plaza, Family Recreation Ctr., 96 Siena Avenue, Discovery Bay North, Lantau, Hong Kong

Tel: +852 2441 0098 | Fax: +852 2441 0908

E: info@epiclandhk.com | W: www.epiclandhk.com

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Please do not allow children to draw or write on the floor or walls. No other equipment such as balls, hula hoops, etc. are allowed in the trampoline jumper area.

All play areas and activities are self-monitored. Children and responsible adults are required to:

- Promote and maintain a positive, playful environment;
- Be respectful of others, the facility and the play equipment;
- Observe posted security signs and not allow access to the play facility to unauthorized persons;
- Adhere to safety instructions;
- Participate within your own physical abilities;
- Clean up any messes made in the restroom, diaper-changing and loose-part play areas before leaving to another area.

Through the use of video surveillance and other security measures, behavior is monitored throughout the EpicLand Facility.

Anyone determined to have engaged in threatening or argumentative behavior, unauthorized touching or use of inappropriate communication (such as: yelling, name calling, or profane or offensive language) shall be banned from the premises without a refund.

Theft and malicious behavior will be reported to the authorities.

EpicLand reserves the right to cancel memberships without notice for violating standards of courteous and respectful play or failure to follow.

If cellphones, jewelry, wallets, cameras, and other valuables are brought into the EpicLand Facility, they should not be left unattended.

EpicLand is not responsible for lost or stolen personal property brought into the EpicLand Facility, including any items placed in storage cubbies.

■ **The EpicLand Team**

Play Waiver / Hold Harmless Agreement

In Consideration of being allowed to enter the play area/or participate in any party/or program at EpicLand the undersigned, on his or her behalf, and on the behalf of the participate(s) identified on the following page, acknowledges, appreciates and agrees to the following conditions:

I agree that the participant(s) named below and I shall comply with all stated and customary terms, posted safety signs, rules, and verbal instructions as participate(s) names below to execute this agreement on their behalf.

I agree that the participant(s) named below and I shall comply with all stated and customary terms, posted safety signs, rules, and verbal instructions as conditions for participation in any party and/or program at EpicLand.

In addition, if I observe any hazard during our participation, I will bring it to the attention of the nearest EpicLand employee or official immediately; I am aware that there are inherent risks associated with participation in EpicLand programs, parties, and/or use of the play area and equipment and I, on behalf of myself and the participant(s) named on the signature page, knowingly and freely assume all such risk, both known and unknown, including those that may arise out of the negligence of the other participants ; and I, for myself and the participant(s) name below, and our respective heirs, assigns, administrators, personal representatives, and next of kin, hereby release and hold harmless, EpicLand their affiliates, officers, members, agents, employees, other participants, and sponsoring agencies from and against any and all claims, injuries, liabilities or damages arising out of or related to our participation in any and all EpicLand programs, activities, parties, the use of the play area and/or inflatable equipment.

By my signature on this page, I acknowledge that I have read and agree to all statements contained in the document. This document will be kept on file and for the period stated it releases all names for the given date through and including the dates on the signature page.

Participant's Name _____

Participant's Date of Birth _____

Parent/Guardian's Signature & Date _____

Printed name of Parent/Guardian _____

Address _____

Emergency Contact – Phone No _____ Email address _____

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